

**14th April, 2020**

Dear Customer,

First and foremost I hope you and your families remain safe and healthy.

Here I am writing to inform you on the latest situation at ZEPRO with regards to COVID-19.

We continue to produce and deliver equipment in line with the necessary laws and requirements of the pandemic. Our factory is however operating on fewer shifts meaning this has an effect on delivery times. This is in order for us to provide a safe working environment for our team.

Our spare parts function is in operation and we are able to send parts 5 days per week during normal working hours.

We will have extended contact with all our customers to ensure that orders can be delivered to the best of our ability.

It is also important to know that we have the capability to quickly ramp up production if the need is there and also when the crisis is over.

In these difficult circumstances we want you to know that the ZEPRO team remain contactable and easy to work with, so please don't hesitate to [contact us](#) if you have any questions or needs.

Kind regards

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