

HIAB PROCARE™ EXTENDED WARRANTY

AN EXTRA YEAR OF PEACE OF MIND

Hiab ProCare Extended warranty is an additional 1-year extension of our standard warranty. Once you have invested in high-performance equipment, you rely on its productivity and want to safeguard it from unexpected costly repairs and downtime.

Hiab ProCare Extended warranty

Hiab ProCare Extended warranty adds an additional year to the standard warranty to protect your Hiab equipment and to ensure your business keeps on running uninterrupted.

In the event of an unexpected breakdown during the extended warranty period, your equipment will be attended by Hiab Service technicians to get it back up and running as quickly as possible. The repairs falling under the extended warranty coverage will be free of charge – parts and labour are covered.

The extended warranty must be signed when you purchase new equipment. It is an extension to our ProCare service agreements and can be added to any ProCare service level or bought separately.

Extended warranty includes:

- ProCare Extended warranty provides warranty coverage extension of the standard customer warranty period with one year. Maximum usage limitations apply (lifting cycles/platform changes/engine hours) as defined in the Service and warranty manuals and Operator's manuals.
- Unless specifically stated otherwise, the extended warranty is subject to the terms and conditions of the standard warranty given by Hiab (as set forth in the "Warranty Handbook", "Service and warranty manual", "Service manual" and/or "Preventive Maintenance manual" applicable to the equipment).
- Extended warranty covers the repair or replacement necessary to correct defects in the materials or workmanship of products or parts manufactured or supplied by Hiab (or its authorized dealers) that appear under the conditions of normal operation and in proper use
- Extended warranty includes material and labour costs

Note: Repair caused by normal wear and tear is excluded, as well as wear and tear parts, unless malfunction is caused by a manufacturing fault in these components as well as consumables, oil and travel costs. Extended warranty does not cover defects arising from an accident, misuse, or negligence.

Requirements

- Regular maintenance shall be carried out as specified in the Operator's manual and Service & warranty manual applicable to the equipment and the retention of documented service history.
- Warranty registration must be completed
- Genuine Hiab spare parts must be used for all services
- The equipment may be used for its intended purpose only, and operated only in accordance with the issued Operator's Manual

Hiab ProCare offering

PROCARE SERVICE AGREEMENTS

EXTENDED WARRANTY

Contract scope



	Essential	Total R&M	Extended Warranty
Extended warranty coverage			<input checked="" type="checkbox"/>
Comprehensive condition inspections (including legal certification, if applicable)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Full preventive and planned maintenance program according to Hiab official guidelines	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Wear and tear replacement		<input checked="" type="checkbox"/>	
Repair services		<input checked="" type="checkbox"/>	
All services performed by authorised service technicians and original parts	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>